

APPLICATION DATA SHEET

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Title of Invention	METHODS OF PROVIDING DIRECT TECHNICAL SUPPORT OVER NETWORKS
Application Type: regular, utility	
Correspondence address: Customer Number: 022859 *022859*	
Continuing Data: This is a Continuation-in-part of US application number 10/462,417, filed 2003-06-16. This is a Continuation-in-part of US application number 10/462,455, filed 2003-06-16. US application number 10/462,417, filed 2003-06-16 is a Continuation of US application number 10/327,812, filed 2002-12-21. US application number 10/462,455, filed 2003-06-16 is a Continuation of US application number 10/327,152, filed 2002-12-21. US application number 10/327,152, filed 2002-12-21 is a Non-Provisional of US application number 60/342,626, filed 2001-12-21.	
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as our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office connected therewith.

